



Live Webcast Cremation Certification

December 11 & 12, 2018

Live, interactive cremation certification training. Access the training via GoToWebinar, so you or anyone from your business can attend from anywhere you have an internet connection!

CREMATION ARRANGER / Tuesday, December 11 / 9:00 - 5:00 pm CST

This training is focused on the specific skills required for serving the cremation family from the beginning of the relationship until the end. It will focus on awareness for funeral professionals in dealing with the unique needs, expectations and misconceptions that families choosing cremation present in all aspects of arrangement and service. You will be given tools for effectively and confidently becoming a professional guiding presence for the cremation family, how to articulate value and service options, how to avoid legal issues, and how to create meaningful ceremonies. Up to 7.5 hours CEU credit, approval pending*

CREMATORY OPERATOR / Wednesday, December 12 / 9:00 - 5:00 pm CST

Learn how to operate a crematory retort properly and effectively and limit the liability for you and your company. This extensive training curriculum includes an explanation of professional & incinerator terminology; a discussion on the principles of combustion and incinerator criteria & design; an in-depth look at the basics of operating cremation equipment and their general maintenance and how to troubleshoot common problems; an overview of cremation and its impact on the environment; examples of standard crematory forms and the importance of record keeping; proper steps for identification; exposure control, and liability concerns and risk management. Operator Certification and up to 7.5 hours CEU credit, approval pending*

The courses are good for Continuing Education AND Operator Certification*. CEUs must be filed with your state. To earn your certification(s) you must take and pass an online test. Once scores have been verified, you will receive your certificate(s) in the mail.

ICCFA Member Rate: \$300 one day / \$550 both days
ICCFA Non-member Rate: \$400 one day / \$750 both days
Discounted Student Rate: \$100 one day / \$200 both days

In the Chicago area and want to be part of the live audience?

The training will take place at The Wilbert Group, 2913 Gardner Road, Broadview, IL 60155

Call ICCFA at 1.800.645.7700 today to reserve your seat!

Are you a school or state association? Contact ICCFA by November 15th to find out how you can become a hosting site!

Tel 1.800.645.7700 • kase@iccfa.com • www.iccfa.com

